

LISMORE

COMMUNITY TRANSPORT



A Scottish Charitable Incorporated Organisation
www.lismorecommunitytransport@gmail.com

Charity Number SC030469

The “Community Bus” - A guide for users

What is the Community Bus and who runs it?

The Community Bus is run by Lismore Community Transport. Management and operation is undertaken wholly by volunteer members of the island community.

Our current vehicle is a Peugeot Eurobus purchased in 2014 with the assistance of a grant from the Scottish Government’s Community Transport Vehicle Fund. It can normally seat up to 7 (4) passengers but on Oban runs this is limited to 5 (4) plus the driver. It’s adaption for carrying a passenger in a wheelchair allows seating for up to 3 (1) other passengers. **Covid numbers in red.** Please see last page for current Covid restrictions

Who can use it?

Use of the Community Bus is available to any Lismore resident who is a member, aged 16 or over. We have drivers trained in the use of the ramp and winch for the transport of wheelchair users. Also there is a folding wheelchair for emergency use. When a wheelchair is on board with a passenger and their escort/carer there is room for only one other passenger.

With limited luggage space, particularly when in wheelchair carrying mode, please consider the quantity of your goods. We will get you and your shopping home. Please no livestock, machinery, or dangerous goods.

Where and when can it take me?

On Lismore

We operate a service on Lismore every Tuesday and Friday, which can be used for access to ferries, Lismore Stores, the Heritage Centre, to make social visits, etc. In addition, we run a Thursday morning service, solely to provide access to the GP surgery at the Public Hall.

The Lismore service operates, as required, during the morning and afternoon. The regular scheduled service does not include the evenings.

To the mainland

A service to Oban and other nearby mainland destinations (e.g., Lynn of Lorne Care Home) is arranged 3 or 4 times per month. These journeys provide access to hospital, dental and other appointments, to shops and other mainland services and can be used for making social visits in the immediate area.

When arranging journeys to Oban we attempt to give priority to those needing to attend hospital appointments.

What does it cost?

Provision of the service costs Lismore Community Transport about £4,500 per year, without taking account of vehicle depreciation.

We ask users of the Community Bus to make a modest contribution towards our operating costs on each occasion they use the service.

£2.00 is charged for each passenger's return trip on Lismore. So, a morning visit to Lismore Stores and an afternoon social visit would incur two £2.00 charges.

On trips to Oban, we charge £6.00 each for the return journey, on top of which you will pay your own passenger fare on the ferry.

The substantial balance of operating costs, and provision for vehicle replacement, is achieved by a combination of fund-raising events, grants from various sources, and we are, of course, always very happy to accept donations. Where appropriate we encourage donors to complete Gift Aid declarations, which boost each donation by an additional 25 pence in the £1.00 from the taxman.

How do I keep up to date with what the Community Bus service offers?

Once registered you will receive a monthly service schedule by email and it will be posted at the shop church and on Fb, identifying all the services arranged for that month, together with news about the management and operation of our organisation and its services.

We arrange a "Get-Together" at The Lismore Café every other month and welcome attendance by users of the community Bus, as well as by volunteer drivers and members of our management committee. These gatherings give all involved an opportunity to discuss how we can best meet your transport needs, as well as providing what we hope is an enjoyable social occasion. The Lismore Café provides refreshments (tea, coffee and scones) and everyone is asked to pay their own way (presently £3 each). Outwith the Café's opening season the get togethers are held in the Hall.

What do I need to do when I want to use the Community Bus?

Although our vehicle has a limited capacity, we can usually manage to meet all requirements for transport on Lismore on our service days. You are requested to telephone the volunteer driver shown on the monthly schedule, no later than the day before you require transport, to enable the driver to plan their day.

If users wish to be provided with transport to or from evening events on Lismore, they should advise us, with as much notice as possible, and if volunteer resources allow, we will try to assist. It would be helpful, where appropriate, if such requests are made on behalf of a group, rather than individually.

If you wish to travel to the mainland you should telephone the volunteer driver, shown on the monthly schedule for the day of travel, as early as possible to secure your seat. Seats are reserved on a first-come, first-served basis.

If you require transport to an appointment at the hospital in Oban please give as much notice as possible to Carol Wormleighton (or in her absence to Gilly Dixon-Spain) and we will do our best to arrange a driver and ferry reservation to suit. If you expect to use our service to get you to a hospital appointment, we ask you to obtain a travel warrant before the day of travel by presenting your appointment letter at one of the regular doctor's clinics. Or by phoning the Port Appin surgery

so it can be sent over with the prescriptions.

Who should I contact?

To book your transport on a scheduled service, telephone the volunteer driver shown on the monthly schedule. Please remember to make your request no later than the previous day.

Requests for transport outside the scheduled service (e.g. evenings on Lismore or hospital appointments in Oban) should be made to Gilly Dixon-Spain 760282 at the earliest possible opportunity. If you cannot contact Gilly please telephone Carol Wormleighton on 760318

Conditions of carriage during Covid restrictions

In order to comply with current Government Covid advice and keep us all safe there are a few things to note: -

Every Bus journey will be undertaken under the following conditions: -

- Everyone to stay at least 1 metre away from anyone who is not part of their household
- No more than 4 passengers per journey from no more than 3 households
- When using the Bus, you will have to be able to mount and dismount the vehicle unaided and be able to correctly manage the seatbelt unaided.
- Both the driver and passengers must wear masks or face covering.
- You must sit in the rear of the passenger cabin.
- Do not try to hold a conversation with the driver whilst on the move.
- You must use hand sanitiser before entering and leaving the vehicle and also after handling shopping/bags
- No eating in the Bus.
- The passenger cabin will be sanitised between each passenger use.

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Kind regards,

Lismore Community Transport Trustees

16/1/2022